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FOR MORE INFORMATION CONTACT:

Jessica Ravanese
630.682.4700 x381
jravanese@rjn.com

RJN Group, Inc. Supports Baltimore County's Bureau of Solid Waste Customer Service Application

Wheaton, IL (July 10, 2007) – RJN Group, Inc. was recently selected by Baltimore County, MD to implement a comprehensive CMMS solution, CASS WORKS® and CASSView™, for the Bureau of Solid Waste. Forty-seven private haulers and more than 200 different collection schedules are utilized to collect the trash and recycling from approximately 320,000 Baltimore County homes each week. The system will track all customer service requests from problem notification, investigation and problem resolution. Through phased implementation, the Bureau of Solid Waste will build a geocoded database of assets, collection routes and pickup schedules. Additionally, a web-based interface that allows citizens to enter their addresses and access route information will be provided. The multi-year project began in January 2007 with phase one and production use targeted for June 2008.

RJN Group, Inc. provides engineering consulting services and information technology services for municipal, county, state, and federal infrastructure systems. The firm's offerings include the study, design, and construction management of wastewater, water, stormwater, roadways, and bridges. GIS and asset management services are also offered by the firm.

RJN also provides the CASS WORKS family of software products for tracking of asset inventories, maintenance activity, physical inspection and histories, and related management systems. RJN also provides CASSView, a GIS deployment tool providing direct access to GIS, CASS WORKS, and other related data.