

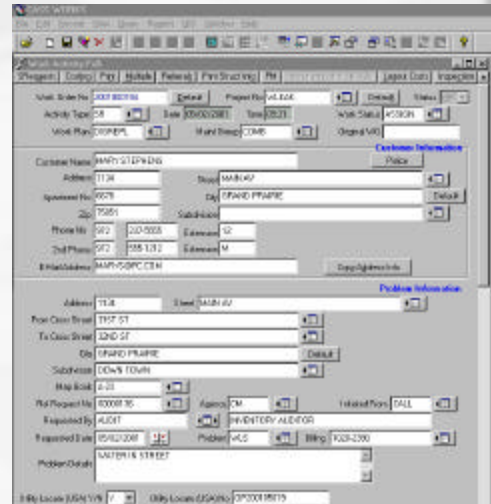


## Grand Prairie Implements CASS WORKS

*The warehouse inventory is automatically adjusted*

Right in the geographic center of the Dallas / Fort Worth Metroplex lies the City of Grand Prairie. When the City of Grand Prairie began its search for a software system to support their Utility Maintenance Operations they had several objectives in mind:

- Track all citizen calls
- Cost all work orders
- Schedule preventative maintenance
- Integrate maintenance activities with GIS
- Integrate maintenance activities with their warehouse

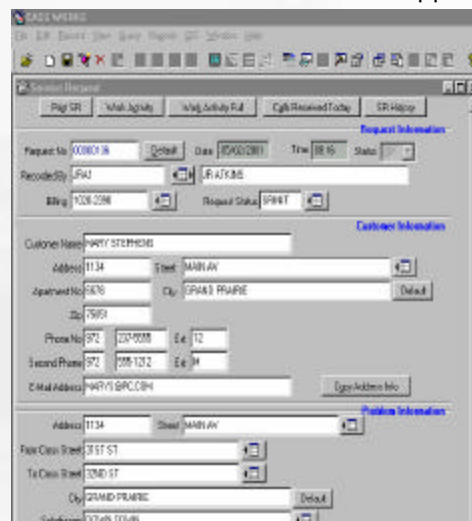


After evaluating several options, RJN's CASS WORKS® maintenance management software was chosen to meet the challenges of the City.

Citizen calls are now received in the dispatch area, recorded in CASS WORKS, then referred to department managers or radioed to field crews.

When work is complete, the costs are recorded by field crews on a work order, reviewed by supervisors, and then passed back to the dispatch area to be "closed out" during the night shift.

When the costs of materials are applied to a work order, the warehouse inventory is automatically adjusted.



Maintenance staff access maps and geographical information using the GIS tool GeoMedia. Attribute data between the GIS CASS WORKS are linked through Oracle loader routines.

Expanding upon the initial project, the Streets Department implemented CASS WORKS. Road information from the GIS was converted into the CASS WORKS Pavement Module. Phase two of the implementation will include Mobile CASS WORKS.