

PRODUCT FEATURES

# CASS WORKS®

Version 8

SEWER MAINTENANCE MANAGEMENT

The screenshots display the following components of the Cass Works software:

- Service Request (01)002 - (01)001:** A form for entering request details such as Request No (00000113), Project No, Date (04/07/2001), Time (08:04), and Recorded By (2387 MILLER, WILLIAM).
- Customer Information:** Fields for Customer Name (MICHAEL FISHER), Customer ID (274-303-2121), Address (1055 SUNNYSLOPE TR), City (GLEN BURNIE), State (21061), and Phone No (420 222-1010).
- Quick Work Order Logout:** A summary of work order details including Work Order No (20010127001), Status (OP), Completed By (SWR0087 WILLIAMS, ANTHONY), Problem (SMHCDV SEWER - MANHOLE COVER COMPLAIN), and Action Taken (REPLACED UNDERSIZED COVER TO FIT FRAME).
- Table:** A table listing billing items with columns for Billing Dt, AT, Code, Description, Multi, Units, Rate, Cost, and WHS Code.
 

Billing Dt	AT	Code	Description	Multi	Units	Rate	Cost	WHS Code
04/10/2001	P	SWR0087	WILLIAMS, ANTHONY	2.5		\$23.15	\$57.88	
04/10/2001	E	1282	1/2 TON PICKUP	2.5		\$8.70	\$21.75	
- Work Order:** A detailed form for a specific work order (WO No: 20010127001) including customer information (Name: PHIL GREEN, Address: 1054 SUNNYSLOPE TR), problem details (MANHOLE COVER ROCKING ON FRAME / NOISY), and structure information.
- GIS Map:** A map view showing the geographic location of the work order with green lines indicating sewer lines and a red dot for the specific site.



## SEWER MAINTENANCE MANAGEMENT

**MAINTAINS** a network database of sanitary sewer structures, including manholes, mainlines, service connections, and pumping stations.

**PROVIDES** a means to automatically schedule, generate, and track both preventive and unscheduled maintenance work orders.

**ALLOWS** service requests to be tracked separately from work orders, allowing multiple requests to be tied to a single work order.

**RECORDS** complete history of all maintenance activities.

**ACCOUNTS** for maintenance costs including personnel, materials, equipment, and contractors.

**MANAGES** stockroom inventories of all parts, materials, and equipment.

**FACILITATES** both standard and ad hoc reporting.

**PROVIDES** dynamic linking of digital images (as-builts, schematics) to asset inventories, GIS and AM/FM.

**MANAGES** asset information for Capital Asset Management and GASB 34 reporting.



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